



Fistream Service Contracts

Our Service contracts (Bronze, Silver, and Gold) offer great value for money and flexibility to meet your specific needs to ensure that you find the contract that will work for you. Fistream also offers a variety of value-added services for our water purification systems.

Installation and Commissioning

When you purchase new equipment for your laboratory the reliability and lifetime of your instruments depend on them being installed and commissioned correctly.

Service Pack

The service pack contains spare parts to ensure that your instrument continues operating smoothly throughout its life. This service pack is also available for overseas customers.

Our range of service contracts are built to fit your needs and ensure that your equipment is always performing to its best.

	Bronze Package	Silver Package	Gold Package
Length of Contract	1 YEAR	1 YEAR	1 YEAR
Onsite Visit	NO	NO	YES
Cost of Labour	YES	YES	YES
Spare Parts Covered	YES	YES	YES
Preventative Maintenance	NO	NO	YES
	Available for the Calypso system only		